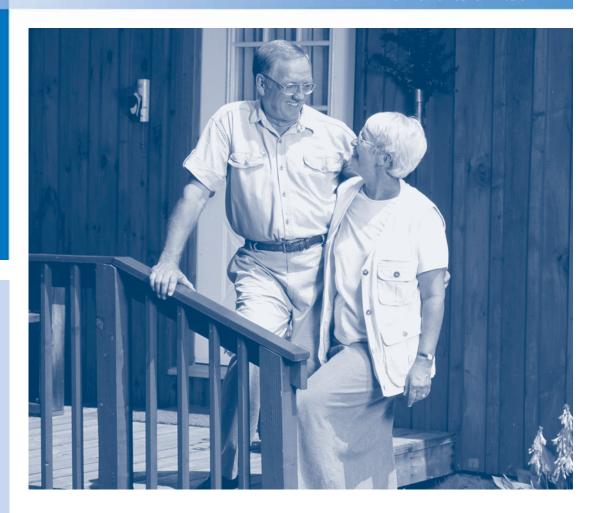


The Benefits of Blue





Health Benefits Program
Retirees

Effective January 1, 2006



# What's Inside? – An overview of the Medicare Indemnity Carve-Out Plan

An Overview
Medicare Indemnity Carve-Out Plan
Benefits Summary
How to File Medical Claims8
Understanding Your Medicare Explanation of Benefits
Understanding Your CareFirst Explanation of Health Care Benefits 10
Examples of Claims Paid After Medicare11
Frequently Asked Questions
Contact List



# An Overview of the Medicare Indemnity Carve-Out Plan

CareFirst BlueCross BlueShield (CareFirst) is pleased to administer the Health Plan Option for retirees in conjunction with Montgomery County. Retirees who wish to continue their health plan must apply for Medicare Part A and Part B as soon as they are eligible for that federal benefit. After you receive Medicare coverage, Medicare becomes the primary source for payment of claims, and the CareFirst plan becomes secondary.

Retirees or their eligible dependents must submit a copy of your Medicare card to the Benefits Administration Office showing the effective date of the Part A and Part B coverage.

If you are eligible for Medicare, your primary insurer is Medicare. This means that your claims must be filed to Medicare first. If Medicare does not cover the entire cost, the balance of your medical bills should be filed to CareFirst for reimbursement. If you live in Washington, DC, Northern Virginia, Prince George's or Montgomery County in Maryland and are interested in having your

Explanation of Medicare Benefits (EOMB) sent directly to CareFirst, please call CareFirst Member Service for a Medicare Coordination of Benefits form. If you reside outside the Medicare service area, you must file your claim along with your EOMB to:

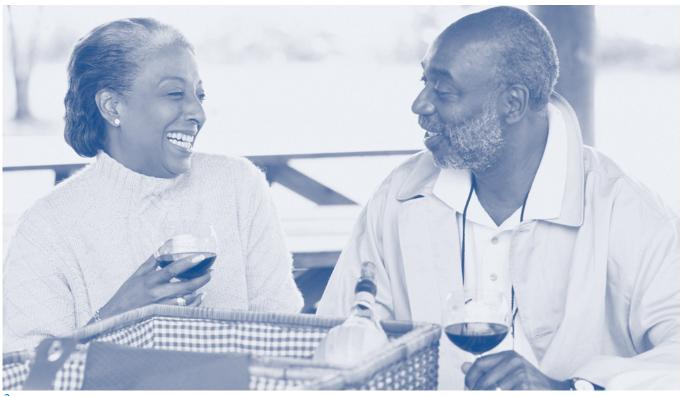
#### CareFirst BlueCross BlueShield

PO Box 1739 Cumberland, MD 21501

The CareFirst Member Service number is: 1-(888) 417-8385.

Please note that CareFirst will pay benefits based on Medicare's payment whether or not you are enrolled or receive benefits available under Medicare. The service must be eligible with Medicare to be eligible for benefit under the CareFirst BlueCross BlueShield plan.

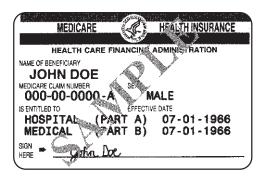
Remember to bring your Medicare ID card when you visit your physician.



# The Montgomery County Medicare Indemnity Carve-Out Plan

### Administered by CareFirst

The CareFirst Medicare Indemnity Carve-Out Plan offered through Montgomery County is health care coverage which will pay after Medicare. This plan requires you to have Medicare part A & B in order to receive POS benefits. When treated in a doctor's office or a hospital, always present your Medicare card and your CareFirst card.





Note: When seeking medical care, please show both your Medicare card and your CareFirst card.

When seeking medical care, you will have the least out-of-pocket costs when you are seen by a physician who accepts Medicare assignment. Please note that all physicians must submit your claims to Medicare; however, not all physicians have to accept assignment. In other words, the physician that does not accept Medicare assignment may charge you up to 15% above the Medicare allowed amount for services, also defined as the limiting amount. You may be asked to pay the bill in full at the time of service.

Once you have been seen by the physician, the claim will be submitted to Medicare. After the claim is paid, you will receive a Medicare explanation of benefits. Since CareFirst is your secondary insurance plan, the claim is then filed with us. CareFirst also sends an Explanation of Health Care Benefits (EOHB) which states the amount the provider may bill if he accepts assignment. (See "How to file claims" on page 8 for more details.) The benefit chart within this booklet will show you the type of service, and how it is paid by Medicare and CareFirst.

As a member of CareFirst, you are covered for services in Maryland, in the United States, and even outside the U.S. You are also eligible to seek alternative therapies and wellness services at a discount rate through the CareFirst Options Program. For more information about the providers and services, you may call the Option's Member Services toll free number (1-888-417-8385) or by visiting the online directory on CareFirst's web site (www.carefirst.com).

## Health Benefits Summary

## Medicare Pays:

Inpatient Hospital/Facility Services	
Room & Board (includes maternity and birthing room charges), ICU/CCU (other special care units), and Ancillary Services (incl. nursery charges)	100% of the Medicare approved amount after inpatient deductible
Extended Care Facility/Skilled Nursing Care (medically necessary care—non custodial)	Days 1–20: 100% of the Medicare approved amount; Days 21–100: 100% of the Medicare approved amount after per day deductible
Inpatient Professional/Practitioner Services	
Physician Surgical Services	80% of the Medicare approved amount after annual deductible
Anesthesia, Assistant Surgeon	80% of the Medicare approved amount after annual deductible
Consultations (including follow-visits) & Physician Visits (includes ECF)	80% of the Medicare approved amount after annual deductible
Radiation Therapy, Chemotherapy, and Renal Dialysis	80% of the Medicare approved amount after annual deductible
Outpatient Hospital/Facility Services	
Minor/All Surgery (includes hospital based and freestanding surgical centers)	80% of the Medicare approved amount after annual deductible
Preadmission Testing	80% of the Medicare approved amount after annual deductible
Radiation Therapy, Chemotherapy, and Renal Dialysis	80% of the Medicare approved amount after annual deductible
Physical & Speech Therapy	80% of the Medicare approved amount after annual deductible
Occupational Therapy	80% of the Medicare approved amount after annual deductible
Diagnostic Tests	80% of the Medicare approved amount after annual deductible. Note: Medicare pays 100% of the Medicare approved amount for clinical laboratory services.
Outpatient/Office Professional Services	
Minor/All Surgery	80% of the Medicare approved amount after annual deductible
Anesthesia, Assistant Surgeon	80% of the Medicare approved amount after annual deductible
Diagnostic Tests	80% of the Medicare approved amount after annual deductible. Note: Medicare pays 100% of the Medicare approved amount for clinical laboratory services.
Office Visit for Illness, Injury or Consultation	80% of the Medicare approved amount after annual deductible
Allergy Tests	80% of the Medicare approved amount after annual deductible
Allergy and Other Covered Injections—administration of injection	80% of the Medicare approved amount after annual deductible
Physical Therapy & Acupuncture	80% of the Medicare approved amount after annual deductible
Speech & Occupational Therapy	Speech therapy: 80% of the Medicare approved amount after annual deductible. Note: Occupational therapy limited to \$1,500 per year Speech & physical therapy limited to \$1,500 per year
Preventive/Well Care (Routine)	
One Annual Adult Physical and Immunizations: Age 18 & older	80% of the Medicare approved amount after annual deductible
Annual GYN Services (includes pap smear) rendered in the office	80% of the Medicare approved amount after annual deductible. Note: Limited to one every three years and pap smear is not subject to annual deductible
Mammography Screening (Provider must be American College of Radiology [ACR] approved)	80% of the Medicare approved amount. Note: Limited to one screening annually after age 40
Prostate Cancer Screening (including PSA test)	80% of the Medicare approved amount after annual deductible.  Note: Limited to one exam annually after age 50 and PSA is not subject to coinsurance or deductible

### Montgomery County CareFirst BlueCross BlueShield Medicare Indemnity Carve-Out Plan Pays:

100% of the inpatient deductible days 1–70. The benefit will reduce to 80% after day 70 unless there have been 90 continuous days since the discharge from the last admission.
Days 1–20: Medicare covers at 100% of the Medicare approved amount  Days 21–100: 100% of per day deductible
100% of the Medicare unpaid balance including the Medicare deductible
100% of the Medicare unpaid balance including the Medicare deductible
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100% of the Medicare unpaid balance including the Medicare deductible
100% of the Medicare unpaid balance including the Medicare deductible Note: Limited to one screening annually after age 40.
100% of the Medicare unpaid balance including the Medicare deductible

Note: CareFirst will pay up to the Medicare approved amount if the provider accepts Medicare assignment. CareFirst will not pay above the limiting amount if the doctor does not accept Medicare assignment.

<sup>\*1.</sup> The deductible is to be satisfied if it is a non-Medicare service.

2. 80% applies if Medicare does not cover the service. The service must fall into normal group benefits.

3. Questions regarding normal group benefits, please call Member Services at 1-888-417-8385.

### Health Benefits Summary

### Medicare Pays:

One Of the Madison amount of the last of t
80% of the Medicare approved amount after annual deductible
80% of the Medicare approved amount after annual deductible
80% of the Medicare approved amount after annual deductible
100% of the Medicare approved amount after inpatient deductible Note: Coverage limited to 190 lifetime days.
50% of the Medicare approved amount after annual deductible
80% of the Medicare approved amount after annual deductible
80% of the Medicare approved amount after annual deductible
80% of the Medicare approved amount after annual deductible
100% of the Medicare approved amount
100% of the Medicare approved amount
100% of the Medicare approved amount
80% of the Medicare approved amount after annual deductible
80% of the Medicare approved amount after annual deductible
80% of the Medicare approved amount after annual deductible
Check eligibility requirements with Medicare
Verify with Medicare
Not covered
Not covered
Verify with Medicare. Deductibles change yearly
Not applicable
Not applicable

Note: This benefit matrix is intended for comparison/informational purposes and is not meant to be a binding contract. Specific benefit inquiries or quotes for benefits should be directed to the appropriate customer service department.

The Medicare information provided in this brochure is based on Medicare's benefit information for 2006.

### Montgomery County CareFirst BlueCross BlueShield Medicare Carve-Out Plan Pays:

Within 72 hours—100% of the Medicare unpaid balance including the Medicare deductible
100% of the Medicare unpaid balance including the Medicare deductible
100% of the Medicare unpaid balance including the Medicare deductible
100% of inpatient deductible days 1–30. Note: Coverage limited to 30 days and renews when there are 90 days from discharge of the last admission; then 100% of Medicare unpaid balance
Visits 1–20: 52% of the Medicare unpaid balance including the Medicare deductible Visits 21+: 50% of the Medicare unpaid balance including the Medicare deductible
100% of the Medicare unpaid balance including the Medicare deductible
100% of the Medicare unpaid balance including the Medicare deductible
100% of the Medicare unpaid balance including the Medicare deductible
Medicare covers at 100% of the Medicare allowed amount—no CareFirst payment necessary
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100% of the Medicare unpaid balance including the Medicare deductible
100% of the Medicare unpaid balance including the deductible
100% of the Medicare unpaid balance including the deductible
CareFirst pays 80% of covered charges, subject to the \$200 calendar year deductible
100% of the Medicare unpaid balance including the Medicare deductible
Not covered
Not covered
\$200 Major Medical deductible*
\$1,000 per calendar year
\$1,000,000 for services not covered at 100% (major medical benefits)
80% of the Plan Allowance*

Note: CareFirst will pay up to the Medicare approved amount if the provider accepts Medicare assignment. CareFirst will not pay above the limiting amount if the doctor does not accept Medicare assignment.

\*1. The deductible is to be satisfied if it is a non-Medicare service.

<sup>2.80%</sup> applies if Medicare does not cover the service. The service must fall into normal group benefits.

<sup>3.</sup> Questions regarding normal group benefits, please call Member Services at 1-888-417-8385.

## How to File Medical Claims

### **Care Rendered in Maryland**

Provider will file claim to Medicare Part A or B for processing

Claim is automatically forwarded to CareFirst BlueCross BlueShield for eligible supplemental payments

- If the provider accepts Medicare assignment, Medicare and CareFirst payments are sent directly to the provider.
- If provider does NOT accept Medicare assignment, the Medicare and CareFirst payments are sent directly to you.
- You will receive:
  - 1) Medicare Explanation of Benefits
  - 2) Carefirst Explanation of Health Care Benefits

### **Care Rendered Outside of Maryland**

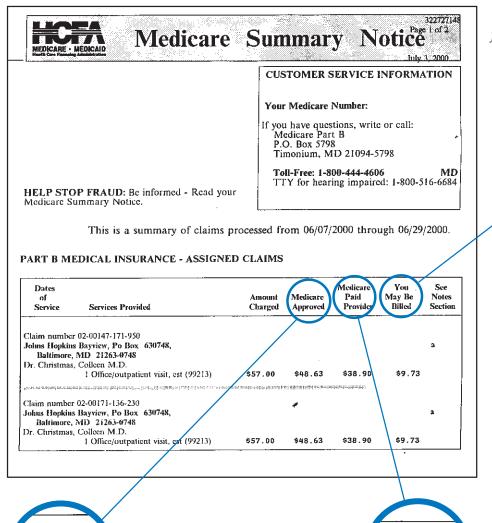
Provider will file claim to Medicare Part A or B for processing

The subscriber must <u>manually</u> file a claim to CareFirst for eligible supplemental payments

- 1) Complete CareFirst Claim Form
- AND
- 2) Attach a copy of Medicare EOB and provider bill

- If provider accepts Medicare assignment, the Medicare payment is sent to the provider, but the CareFirst payment will be sent directly to you.
- If the provider does not accept Medicare assignment, you may be asked to pay the full amount of the bill (up to 15% over Medicare's approved amount) at the time of service. The Medicare and CareFirst payments are sent directly to you.
- Once the claim is processed by Medicare, you will receive a Medicare Explanation of Benefits.
- If your provider will not file the claim with CareFirst:
  - 1) Complete a CareFirst Major Medical Claim Form
  - 2) Attach a copy of Medicare Explanation of Benefits and an itemized bill from the provider
- Once the supplemental benefit is paid by CareFirst, you will receive a CareFirst Explanation of Health Benefits with the payment.

# Understanding Your Medicare Explanation of Benefits



This is an Explanation of Benefits for a resident of Maryland.



### You May Be Billed:

This amount represents your deductible or coinsurance under Medicare. Do not pay this amount to the provider at the time you receive this notice. When you receive care in Maryland, the claim will automatically be filed to CareFirst for review and payment of eligible supplemental plan benefits.

### **Medicare Approved:**

Medicare

Approved

The amount Medicare approves for a certain service or supply. A provider who accepts Medicare assignment will accept this amount as payment in full. A provider who does not accept Medicare assignment can bill an additional 15% over this amount.

### **Medicare Paid Provider:**

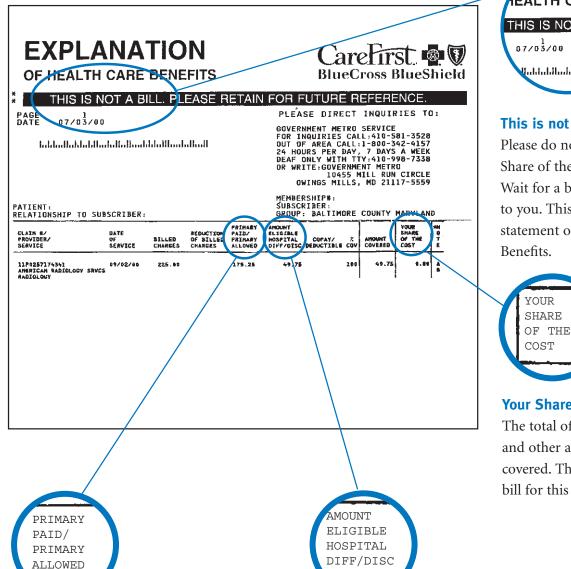
Medicare

Paid

Provider

The amount of the payment made by Medicare directly to the provider of care.

# Understanding Your CareFirst Explanation of Health Care Benefits (EOHB)





#### This is not a bill:

Please do not pay the "Your Share of the Cost Amount." Wait for a bill, if any, to come to you. This is simply a statement of Health Care



#### Your Share of the Cost:

The total of the coinsurance and other amounts not covered. The provider may bill for this amount.

### **Primary Paid/Primary Allowed:**

The amount paid by Medicare or other insurance.

### **Amount Eligible Hospital Diff/Disc:**

The remaining amount to be considered by CareFirst as covered services.

# Examples of How Medicare and the Medicare Indemnity Carve-Out Plan Pay Claims

### Example 1: Participant Hospitalization less than 60 day stay

Hospital Billed Charges  Medicare Deductible	<b>\$5,000</b> \$ 952
Amount Paid by Medicare	(based on 2006 Medicare Deductible) \$4,048
Amount Paid by Medicare Indemnity Carve-Out Plan Services Provided by Participating Hospital (Hospital Billed Charges less Amount Paid by Medicare)	100% \$ 952

### Example 2: Inpatient Physician Expenses- Medicare Deductible of \$124 Not Met

Physician Billed Charges		\$800	
Medicare Allowance		\$700	
Medicare Deductible	_	\$124	
		\$576	
Amount Paid by Medicare (80%)		\$460.80	
Amount Paid by Medicare Indemnity Carve-Out Plan			
Services Provided by Participating Provider	100%	\$239.20	
(Medicare Allowance less Amount Paid by Medicare)			

### Example 3: Inpatient Physician Expenses- Medicare Deductible of \$124 Met

Physician Billed Charges		\$800	
Medicare Allowance		\$700	
Medicare Deductible	_	\$ 0	
		\$700	
Amount Paid by Medicare (80%)		\$560	
Amount Paid by Medicare Indemnity Carve-Out Plan			
Services Provided by Participating Provider	100%	\$140	
(Medicare Allowance less Amount Paid by Medicare)			

# Frequently Asked Questions

### What is Medicare Hospital Insurance?

This is what is known as Medicare Part A. It helps pay for medically necessary inpatient care in a hospital, skilled nursing facility or psychiatric hospital and for hospice and home health care.

#### What is Medicare Medical Insurance?

This is Part B of Medicare. Part B helps pay for medically necessary physician services and many other medical services and supplies not covered by Part A.

# I've heard the term "Accepting Assignment." What does this mean?

When a doctor accepts Medicare assignment, this means he agrees to accept the Medicare-approved amount as full payment on all Medicare claims. Some physicians accept assignment on a case-by-case basis while others sign full participation agreements with Medicare. To avoid having to pay excess charges for services, always ask your physicians and medical suppliers whether or not they accept assignment.

# Are there other advantages of using physicians and suppliers who accept assignment?

Yes. Medicare will pay their percentage of the benefit directly to the provider. Those who do not accept assignment may collect the full amount of the bill from you. Medicare then reimburses you its share of the approved amount for the services or supplies received. Regardless of whether your physicians and suppliers accept assignment, they must file your Medicare claim for you.

### Must I choose a Primary Care Physician (PCP)?

No. You may choose any doctor for your visit.

# How much more should I expect to pay if my physician does not accept assignment?

While physicians who do not accept assignment of Medicare claims can charge more than physicians who do, there is a limit to the amount they can charge for services covered by Medicare. They can charge you only 15% more than the Medicare-approved amount and you must pay this additional charge. This is called the "limiting charge" and you do not have to pay more than this amount.

### How do I determine the limiting charge for a service?

Contact the Medicare carrier for your area at the customer service number which is located on your Explanation of Medicare Benefits (EOMB). Limiting charge information also appears on the Explanation of Medicare Benefits (EOMB) generally sent to you by your Medicare carrier after you receive a Medicare-covered service. If your physician has exceeded the charge limit, contact the physician and ask for a reduction in the charge, or a refund if you have paid the bill. If you cannot resolve the issue with the physician, call your Medicare carrier.

# Will I have health care coverage if I travel outside of the United States?

Medicare does not provide a benefit for care rendered outside of the United States, but your CareFirst BlueCross BlueShield Medicare Supplemental Plan will. You will need to submit an itemized bill (in English) to CareFirst BlueCross BlueShield for reimbursement.

Contact:	Regarding:
CareFirst BlueCross BlueShield	■ Medical claim forms
1-888-417-8385	Claims payment or Explanation of Benefits questions
www.carefirst.com	Coverage for specific procedures
	Amount owed to provider
	Requesting duplicate ID cards
Montgomery County Office of Human Resources,	■ Enrollment guidelines, costs and general benefits
Benefits Team	questions for retirees
240-777-5000	Changes in family status
	Changes in life insurance beneficiaries
	Questions regarding retirement deductions and/or
	adjustments related to employee benefits
Social Security Administration (SSA)	■ Change of address
800-772-1213	■ General Medicare Part A or B eligibility or premiums
Medicare Help Line	■ Request new ID card
800-MEDICARE (633-4227)	Ordering Medicare publications
www.medicare.gov	■ General Medicare information
Medicare Part A & B—Maryland (Trailblazers)	Questions regarding bills and services in Maryland only
800-444-4606	Questions about a Medicare Explanation
	of Benefits statement

Policy Form Numbers: Indemnity Procurement-1/7/98; GPS MIN PREM MCGR 10/98; MCG CERT RET 10/98; MCG CARVE 10/98 and any amendments.

Point of Service-1/7/99; GPS MIN PREM MCG 5/00; GPS MIN PREM MCG 10/98; MCG CERT 10/98 1A; MCG CERT 10/98 00A; MCG 10/98 1A; MCG 00A 10/98; ATTB MCG 10/98 1A; ATTB MCG 00A 10/98 and any amendments.

# What's Inside? – An overview of the Medicare Supplemental Indemnity Plan

An Orangian
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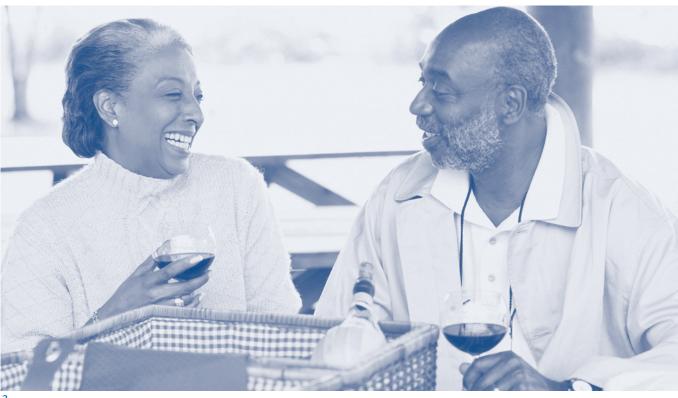
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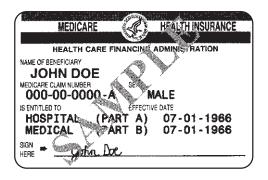
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### Administered by CareFirst

The CareFirst Medicare Supplemental Indemnity Plan offered through Montgomery County is health care coverage which will pay after Medicare. This plan requires you to have Medicare part A & B in order to receive benefits. When treated in a doctor's office or a hospital, always present your Medicare card and your CareFirst card.





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## Health Benefits Summary

## Medicare Pays:

Inpatient Hospital/Facility Services	
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Extended Care Facility/Skilled Nursing Care (medically necessary care—non custodial)	Days 1–20: 100% of the Medicare approved amount; Days 21–100: 100% of the Medicare approved amount after per day deductible
Inpatient Professional/Practitioner Services	
Physician Surgical Services	80% of the Medicare approved amount after annual deductible
Anesthesia, Assistant Surgeon	80% of the Medicare approved amount after annual deductible
Consultations (including follow-visits) & Physician Visits (includes ECF)	80% of the Medicare approved amount after annual deductible
Radiation Therapy, Chemotherapy, and Renal Dialysis	80% of the Medicare approved amount after annual deductible
Outpatient Hospital/Facility Services	
Minor/All Surgery (includes hospital based and freestanding surgical centers)	80% of the Medicare approved amount after annual deductible
Preadmission Testing	80% of the Medicare approved amount after annual deductible
Radiation Therapy, Chemotherapy, and Renal Dialysis	80% of the Medicare approved amount after annual deductible
Physical & Speech Therapy	80% of the Medicare approved amount after annual deductible
Occupational Therapy	80% of the Medicare approved amount after annual deductible
Diagnostic Tests	80% of the Medicare approved amount after annual deductible. Note: Medicare pays 100% of the Medicare approved amount for clinical laboratory services.
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Minor/All Surgery	80% of the Medicare approved amount after annual deductible
Anesthesia, Assistant Surgeon	80% of the Medicare approved amount after annual deductible
Diagnostic Tests	80% of the Medicare approved amount after annual deductible. Note: Medicare pays 100% of the Medicare approved amount for clinical laboratory services.
Office Visit for Illness, Injury or Consultation	80% of the Medicare approved amount after annual deductible
Allergy Tests	80% of the Medicare approved amount after annual deductible
Allergy and Other Covered Injections—administration of injection	80% of the Medicare approved amount after annual deductible
Physical Therapy & Acupuncture	80% of the Medicare approved amount after annual deductible
Speech & Occupational Therapy	Speech therapy: 80% of the Medicare approved amount after annual deductible. Note: Occupational therapy limited to \$1,500 per year Speech & physical therapy limited to \$1,500 per year
Preventive/Well Care (Routine)	
One Annual Adult Physical, Immunizations and Diagnostic Tests: Age 18 & older	80% of the Medicare approved amount after annual deductible
Annual GYN Services (includes pap smear) rendered in the office	80% of the Medicare approved amount after annual deductible. Note: Limited to one every three years and pap smear is not subject to annual deductible
Mammography Screening (Provider must be American College of Radiology [ACR] approved)	80% of the Medicare approved amount. Note: Limited to one screening annually after age 40
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### Montgomery County CareFirst BlueCross BlueShield Medicare Supplemental Indeminity Plan Pays:

100% of the inpatient deductible days 1–70. The benefit will reduce to 80% after day 70 unless there have been 90 continuous days since the discharge from the last admission
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100% of the Medicare unpaid balance including the Medicare deductible
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100% of the Medicare unpaid balance including the Medicare deductible
100% of the Medicare unpaid balance including the Medicare deductible
100% of the Medicare unpaid balance including the Medicare deductible Note: Limited to one screening annually after age 40
100% of the Medicare unpaid balance including the Medicare deductible

### Health Benefits Summary

### Medicare Pays:

Emergency Care	
Accidental Injury/First Aid and Medical Emergency or Life Threatening Event	80% of the Medicare approved amount after annual deductible
Follow-Up Visits to an Accidental Injury or Medical Emergency	80% of the Medicare approved amount after annual deductible
Ambulance	
Ground (public and private)	80% of the Medicare approved amount after annual deductible
Mental Health	
Inpatient Hospital/Facility and Professional Services	100% of the Medicare approved amount after inpatient deductible Note: Coverage limited to 190 lifetime days.
Outpatient Facility, Professional Services	50% of the Medicare approved amount after annual deductible
Prosthetic Devices & Orthopedic Braces	
Purchase, repair or replacement	80% of the Medicare approved amount after annual deductible
Durable Medical Equipment	80% of the Medicare approved amount after annual deductible
Medical Supplies	80% of the Medicare approved amount after annual deductible
Home Health Care	
Facility/Agency	100% of the Medicare approved amount
Outpatient Private Duty Nursing (non-custodial; pre-authorization required)	100% of the Medicare approved amount
Hospice Care (inpatient or at home; pre-authorization required)	100% of the Medicare approved amount
Cardiac Rehabilitation	80% of the Medicare approved amount after annual deductible
Organ Transplants	
Kidney, Cornea, Bone Marrow	80% of the Medicare approved amount after annual deductible
Heart, Heart-Lung, Single or Double Lung, Pancreas, and Liver	80% of the Medicare approved amount after annual deductible
Prescription Drugs	
Outpatient prescription drugs	Check eligibility requirements with Medicare
Drugs dispensed by medical provider in office	Verify with Medicare
Routine Vision	Not covered
Dental	Not covered
Additional Information	
Services rendered outside of the United States	Not covered

Note: This benefit matrix is intended for comparison/informational purposes and is not meant to be a binding contract. Specific benefit inquiries or quotes for benefits should be directed to the appropriate customer service department.

The Medicare information provided in this brochure is based on Medicare's benefit information for 2006.

### Montgomery County CareFirst BlueCross BlueShield Medicare Supplemental Indemnity Plan Pays:

Within 72 hours—100% of the Medicare unpaid balance including the Medicare deductible	
100% of the Medicare unpaid balance including the Medicare deductible	
100% of the Medicare unpaid balance including the Medicare deductible	
100% of inpatient deductible days 1–30. Note: Coverage limited to 30 days and renews when there are	
90 days from discharge of the last admission; then 100% of Medicare unpaid balance	
Visits 1–20: 52% of the Medicare unpaid balance including the Medicare deductible	
Visits 21+: 50% of the Medicare unpaid balance including the Medicare deductible	
100% of the Medicare unpaid balance including the Medicare deductible	
100% of the Medicare unpaid balance including the Medicare deductible	
100% of the Medicare unpaid balance including the Medicare deductible	
Medicare covers at 100% of the Medicare allowed amount—no CareFirst payment necessary	
Medicare covers at 100% of the Medicare allowed amount—no CareFirst payment necessary	
Medicare covers at 100% of the Medicare allowed amount—no CareFirst payment necessary	
100% of the Medicare unpaid balance including the Medicare deductible	
100% of the Medicare unpaid balance including the deductible	
100% of the Medicare unpaid balance including the deductible	
CareFirst pays 80% of covered charges subject to the \$25 prescription drug deductible	
100% of the Medicare unpaid balance including the Medicare deductible	
Not covered	
Not covered	
CareFirst pays 80% of covered charges subject to \$200 deductible	

## How to File Medical Claims

### **Care Rendered in Maryland**

Provider will file claim to Medicare Part A or B for processing

Claim is automatically forwarded to CareFirst BlueCross BlueShield for eligible supplemental payments

- If the provider accepts Medicare assignment, Medicare and CareFirst payments are sent directly to the provider.
- If provider does NOT accept Medicare assignment, the Medicare and CareFirst payments are sent directly to you.
- You will receive:
  - 1) Medicare Explanation of Benefits
  - 2) Carefirst Explanation of Health Care Benefits

### **Care Rendered Outside of Maryland**

Provider will file claim to Medicare Part A or B for processing

The subscriber must <u>manually</u> file a claim to CareFirst for eligible supplemental payments

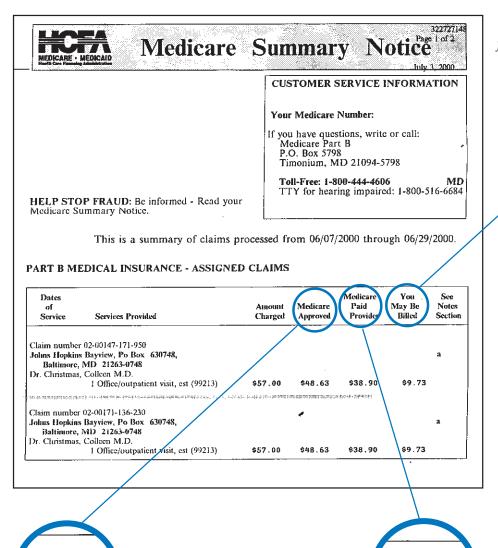
1) Complete CareFirst Claim Form

AND

2) Attach a copy of Medicare EOB and provider bill

- If provider accepts Medicare assignment, the Medicare payment is sent to the provider, but the CareFirst payment will be sent directly to you.
- If the provider does not accept Medicare assignment, you may be asked to pay the full amount of the bill (up to 15% over Medicare's approved amount) at the time of service. The Medicare and CareFirst payments are sent directly to you.
- Once the claim is processed by Medicare, you will receive a Medicare Explanation of Benefits.
- If your provider will not file the claim with CareFirst:
  - 1) Complete a CareFirst Major Medical Claim Form
  - 2) Attach a copy of Medicare Explanation of Benefits and an itemized bill from the provider
- Once the supplemental benefit is paid by CareFirst, you will receive a CareFirst Explanation of Health Benefits with the payment.

# Understanding Your Medicare Explanation of Benefits



This is an Explanation of Benefits for a resident of Maryland.



### You May Be Billed:

This amount represents your deductible or coinsurance under Medicare. Do not pay this amount to the provider at the time you receive this notice. When you receive care in Maryland, the claim will automatically be filed to CareFirst for review and payment of eligible supplemental plan benefits.

### **Medicare Approved:**

Medicare

Approved

The amount Medicare approves for a certain service or supply. A provider who accepts Medicare assignment will accept this amount as payment in full. A provider who does not accept Medicare assignment can bill an additional 15% over this amount.

#### **Medicare Paid Provider:**

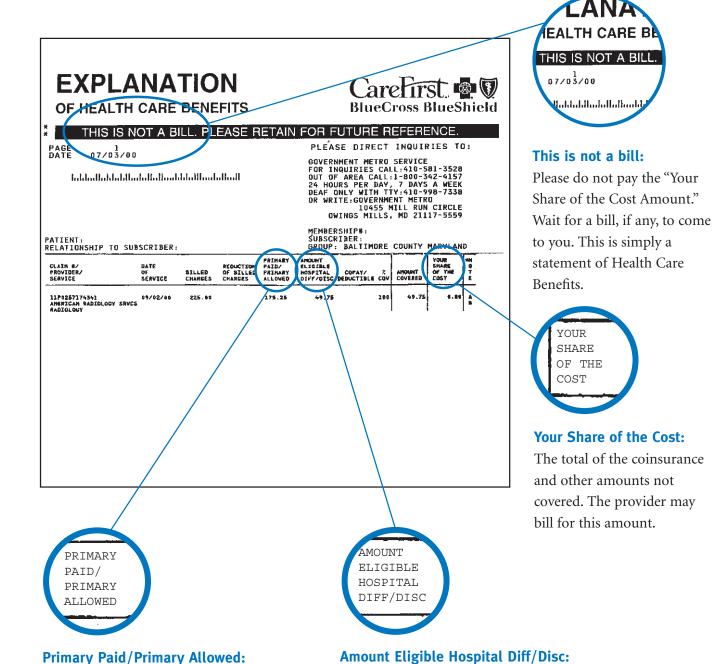
Medicare

Paid

Provider

The amount of the payment made by Medicare directly to the provider of care.

# Understanding Your CareFirst Explanation of Health Care Benefits (EOHB)



The remaining amount to be considered

by CareFirst as covered services.

The amount paid by Medicare or

other insurance.

# Examples of How Medicare and the Medicare Supplemental Indemnity Plan Pay Claims

### Example 1: Participant Hospitalization less than 60 day stay

Hospital Billed Charges  Medicare Deductible		<b>5,000</b> 952
Amount Paid by Medicare	(based on 2	Medicare Deductible) 1,048
Amount Paid by Medicare Supplemental Indemnity Plan Services Provided by Participating Hospital (Hospital Billed Charges less Amount Paid by Medicare)	100%	\$ 952

### Example 2: Inpatient Physician Expenses- Medicare Deductible of \$124 Not Met

Physician Billed Charges  Medicare Allowance  Medicare Deductible  Amount Paid by Medicare (80%)		\$800 \$700 \$124 \$576 \$460.80	
Amount Paid by Medicare Supplemental Indemnity Plan Services Provided by Participating Provider (Medicare Allowance less Amount Paid by Medicare)	100%	\$239.20	

### Example 3: Inpatient Physician Expenses- Medicare Deductible of \$124 Met

Physician Billed Charges		\$800	
Medicare Allowance		\$700	
Medicare Deductible	_	\$ 0	
	'	\$700	
Amount Paid by Medicare (80%)		\$560	
Amount Paid by Medicare Supplemental Indemnity Plan			
Services Provided by Participating Provider	100%	\$140	
(Medicare Allowance less Amount Paid by Medicare)			

# Frequently Asked Questions

### What is Medicare Hospital Insurance?

This is what is known as Medicare Part A. It helps pay for medically necessary inpatient care in a hospital, skilled nursing facility or psychiatric hospital and for hospice and home health care.

#### What is Medicare Medical Insurance?

This is Part B of Medicare. Part B helps pay for medically necessary physician services and many other medical services and supplies not covered by Part A.

# I've heard the term "Accepting Assignment." What does this mean?

When a doctor accepts Medicare assignment, this means he agrees to accept the Medicare-approved amount as full payment on all Medicare claims. Some physicians accept assignment on a case-by-case basis while others sign full participation agreements with Medicare. To avoid having to pay excess charges for services, always ask your physicians and medical suppliers whether or not they accept assignment.

# Are there other advantages of using physicians and suppliers who accept assignment?

Yes. Medicare will pay their percentage of the benefit directly to the provider. Those who do not accept assignment may collect the full amount of the bill from you. Medicare then reimburses you its share of the approved amount for the services or supplies received. Regardless of whether your physicians and suppliers accept assignment, they must file your Medicare claim for you.

### Must I choose a Primary Care Physician (PCP)?

No. You may choose any doctor for your visit.

# How much more should I expect to pay if my physician does not accept assignment?

While physicians who do not accept assignment of Medicare claims can charge more than physicians who do, there is a limit to the amount they can charge for services covered by Medicare. They can charge you only 15% more than the Medicare-approved amount and you must pay this additional charge. This is called the "limiting charge" and you do not have to pay more than this amount.

### How do I determine the limiting charge for a service?

Contact the Medicare carrier for your area at the customer service number which is located on your Explanation of Medicare Benefits (EOMB). Limiting charge information also appears on the Explanation of Medicare Benefits (EOMB) generally sent to you by your Medicare carrier after you receive a Medicare-covered service. If your physician has exceeded the charge limit, contact the physician and ask for a reduction in the charge, or a refund if you have paid the bill. If you cannot resolve the issue with the physician, call your Medicare carrier.

# Will I have health care coverage if I travel outside of the United States?

Medicare does not provide a benefit for care rendered outside of the United States, but your CareFirst BlueCross BlueShield Medicare Supplemental Plan will. You will need to submit an itemized bill (in English) to CareFirst BlueCross BlueShield for reimbursement.

Contact:	Regarding:
CareFirst BlueCross BlueShield	■ Medical claim forms
1-888-417-8385	Claims payment or Explanation of Benefits questions
www.carefirst.com	Coverage for specific procedures
	Amount owed to provider
	Requesting duplicate ID cards
Montgomery County Office of Human Resources,	■ Enrollment guidelines, costs and general benefits
Benefits Team	questions for retirees
240-777-5000	Changes in family status
	Changes in life insurance beneficiaries
	Questions regarding retirement deductions and/or
	adjustments related to employee benefits
Social Security Administration (SSA)	■ Change of address
800-772-1213	■ General Medicare Part A or B eligibility or premiums
Medicare Help Line	■ Request new ID card
800-MEDICARE (633-4227)	<ul> <li>Ordering Medicare publications</li> </ul>
www.medicare.gov	■ General Medicare information
Medicare Part A & B—Maryland (Trailblazers)	Questions regarding bills and services in Maryland only
800-444-4606	Questions about a Medicare Explanation
	of Benefits statement

Policy Form Numbers: Indemnity Procurement-1/7/98; GPS MIN PREM MCGR 10/98; MCG CERT RET 10/98; MCG CARVE 10/98 and any amendments.

Point of Service-1/7/99; GPS MIN PREM MCG 5/00; GPS MIN PREM MCG 10/98; MCG CERT 10/98 1A; MCG CERT 10/98 00A; MCG 10/98 1A; MCG 00A 10/98; ATTB MCG 10/98 1A; ATTB MCG 00A 10/98 and any amendments.

# Health Information on the Internet

Visit our own online, interactive guide to health topics. Called *My Care First*, this site offers information on nutrition, fitness, chronic illnesses, stress, mental health and much more. You'll also find support if you're trying to lose weight, quit smoking or manage your chronic illness. *My Care First* covers the latest developments in medicine and health. Check it out at www.carefirst.com to learn how you can maintain a healthier lifestyle.

### Options Discount Program

CareFirst's Options program provides you with discounts on laser vision correction, Beltone hearing aids, fitness centers and mail order contact lenses, as well as alternative therapies such as acupuncture, massage therapy and chiropractic care.

You can also save \$10 on a 3-month subscription to Weight Watchers® Online when you sign up through www.carefirst.com. Weight Watchers®

Online provides a set of personalized tools to help you stay on track. Set up your own Online Journal, meal Planner, Weight tracker, and Progress Charts, and search a database of over 800 Weight Watchers® recipes, and calculate points for your own foods and meals. Options is not a covered benefit under your health plan, but rather a way for you to access health and wellness practitioners at discounted rates. To find out more,

visit www.carefirst.com.

# Online access through *My Account*

CareFirst is pleased to introduce *My Account*, a Web site that allows you

to directly access your health benefit information online. So now, you can obtain answers to many questions regarding your health insurance coverage and costs, including your date of eligibility, who is included on your policy and the status of your current and previous claims, as well as your current deductible and maximums — all conveniently online. Visit www.carefirst.com/myaccount to register.



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